

PCA Increase Reminder

In our January newsletter, we provided an update on our electric rates and shared that our wholesale purchased power costs have continued to increase. We also shared that our base electric rates have remained **stable for ten years**. As a result of the increasing power costs from our power suppliers, our power cost adjustment (PCA) increased by 6 mills (6/10 of a cent), effective January 1. The PCA was 7 mills for the last half of 2025, so it is 13 mills currently.

As we shared in the January newsletter, purchased power costs account for approximately 80% of our total operating expenses. The PCA is used by many electric utilities to cover increasing purchased power costs, or to return bill credits to our members if they drop, which has been the case a few times over the years.

This increased PCA is being applied to the January usage that is billed on February 20. We continue to work hard to operate as efficiently as we can and to keep electric rates as low as possible for our members. Thank you for your understanding and ongoing support. Please contact us if you have any questions.

HOW TO READ YOUR NEW BILL

Follow the numbers below as a guide to reading your new billing format.

1. Amount due on account.
2. Your account number. Please refer to this number when calling in or making payments.
3. Billing Summary shows activity since last billing.
4. Message Center for important messages from North West REC.
5. Meter location and meter reading information.
6. By following the graph key, you can see monthly usage along with monthly high and low and temperature. You can compare your usage with the previous year.
7. Current detail of charges for electric use.
8. Account number and amount due. Return stub with your check or cash payment.
9. New ways to pay online and on our SmartHub app. We accept Visa, MasterCard and American Express.

On the reverse side of the bill, you will find helpful tips for Power Outages, Contact Information and Payment Options. You will see at the bottom of the page a place for updating personal information that appears incorrect on the front of your bill. Please follow instructions for faster payment processing.

Please remember to visit us at www.nwrec.coop and sign up for SmartHub. SmartHub is a fast and convenient way to view usage history, report an outage, and manage your account.

NORTH WEST REC
Your Touchstone Energy Cooperative

For Billing Questions and Outages Call
1-800-766-2099
Email: nwrec@nwrec.coop
Online: www.nwrec.coop

Member Name: **JOHN DOE**

Account #: **999999**

Billing Date: **01/14/2026**

Current Bill Due Date: **02/10/2026**

Previous Balance: \$285.89

Payment Received: -\$127.89

Balance Forward: \$158.00

Current Charges Due: \$154.00

Total Amount Due: \$312.00

Due Date: **02/10/2026**

Important Messages

New bill design. See additional page or give our office a call.

Map Location: 99-99-99-9999 Service Address: 123 ANY ROAD

Rate	Meter No.	Reading Dates From	Reading Dates To	Previous	Present	Mult	kWh Usage	kW Usage
1	1111111	12/01/2025	01/01/2026	11214	12538	1	684	6.560
26	2222222	12/01/2025	01/01/2026	134	150	40	640	2.400

Current Service Detail

Meter #1111111		
Facility Charge		\$21.50
Current Electric Charge	300 kWh @ 0.1450	\$43.50
Current Electric Charge	200 kWh @ 0.0980	\$19.60
Current Electric Charge	184 kWh @ 0.0810	\$14.90
Power Cost Adjustment	684 kWh @ 0.0070	\$4.79
Operation Roundup		\$0.25
Local Option Tax		\$1.52
Total For This Meter		\$106.06
Meter #2222222		
Facility Charge		\$2.50
Current Electric Charge	640 kWh @ 0.0630	\$40.32
Power Cost Adjustment	640 kWh @ 0.0080	\$5.12
Total For This Meter		\$47.94
Total For This Service		\$154.00

Energy Usage Comparison

This Month: 1,324 kWh (31 days)

Last Month: 1,377 kWh (30 days)

This Month Last Year: 1,563 kWh (31 days)

Avg Daily Use: 43 kWh

Avg Daily Cost: \$4.97

Avg Daily Temp: 27°F

Account Number: 999999

Total Amount Due 02/10/2026: \$312.00

A late payment charge of 1.5% per month on the unpaid balance will be charged if payment is not received in our office by the due date.

NORTH WEST REC
1505 Albany PI SE
PO Box 435
Orange City, IA 51041

PAY YOUR BILL 24/7
ONLINE: Check or credit/debit card at www.nwrec.coop or download the mobile app.

VISA MasterCard AMERICAN EXPRESS

JOHN DOE
123 ANY ROAD
ORANGE CITY, IA 51041

NORTH WEST REC
PO BOX 435
ORANGE CITY, IA 51041-0435

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