

When the power goes out, the best ways to report it are by calling 800-766-2099 or using your SmartHub account. Both options connect directly to North West REC's outage reporting system and are available 24 hours a day, including evenings, weekends, and holidays.

Calling the outage line or reporting through SmartHub allows your outage to be logged quickly so our crews can respond as efficiently as possible. Calling local office numbers may result in busy signals during widespread outages, so we encourage members to use 800-766-2099 or SmartHub when reporting outages.

Save the outage number in your phone so it's ready when you need it.

North West REC Outage Line: 800-766-2099

